| Date     | Section    | Page(s)             | Change   |
|----------|------------|---------------------|--|
| 03-30-20 |            |                     | As a correction to a change posted 8-14-19, the period has been placed inside of the quotation marks.            |
| 10-31-19 | Appendix 1 | 62                  | Added new edit code 882  |
| 08-29-19 | Appendix 2 |                     | Updated Carrier Codes. A link was added to each guide's homepage to access the carrier codes.                    |
| 08-23-19 | Appendix 1 | 66                  | Updated resolution for edit code 901   |
| 08-14-19 |            |                     | For consistency with CMS State regulations, any reference to the word "guides" has been replaced with "manuals." |
| 08-01-19 | Forms      |                     | Uploaded New Electronic Funds Transfer (EFT)<br>Form   |
| 07-02-19 | Appendix 1 | 33                  | Updated CARC for edit code 636   |
| 07-02-19 | Forms      |                     | Updated EFT form   |
| 07-01-19 | 1,3,5      |                     | Replaced with New Provider Administrative and Billing Guide  |
| 07-01-19 | Appendix 1 | 55,61,66            | Added new edit 870. Update edit codes 839 and 901  |
| 04-01-19 | 1          | 35                  | Updated Prepayment Reviews   |
| 04-01-19 | Appendix 1 | 56                  | Updated edit codes 906 and 907   |
| 03-01-19 | Appendix 2 | -                   | Updated carrier codes  |
| 12-01-18 | Appendix 2 | -                   | Updated carrier codes  |
| 11-01-18 | Forms      | -                   | Updated Claim Reconsideration Form   |
| 11-01-18 | Appendix 1 | 55-56               | Updated edit codes 906 and 907   |
| 10-01-18 | Appendix 1 | 44, 55-56,<br>64-65 | Updated edit codes 820, 906, 907, and 977  |
| 08-06-18 | 1          | 25                  | Updated Premium Payment Project  |

| Date     | Section                       | Page(s)   | Change   |
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| 08-06-18 | TPL<br>Supplement             | 17-18   | Updated TPL Resources  |
| 08-01-18 | Appendix 2                    | -   | Updated carrier codes  |
| 08-01-18 | Managed<br>Care<br>Supplement | -   | Updated entire section   |
| 07-01-18 | 3                             | 33-34<br>34                                       | <ul><li>Updated Retro Health Insurance</li><li>Updated Retro Medicare</li></ul>  |
| 07-01-18 | Appendix 1                    | 3, 37, 42,<br>45, 52-57,<br>70, 73<br>48<br>66-67 | <ul> <li>Updated CARC and RARC for edit codes 059, 710, 738, 739, 757, 820, 821, 837, 838, 839, 843, 844, 912, 914, 928, 934, and 952</li> <li>Updated CARC for 786</li> <li>Updated Resolution for 906 and 907</li> </ul> |
| 07-01-18 | TPL<br>Supplement             | 15-16<br>17                                       | <ul><li>Updated Retro Health and Pay &amp; Chase</li><li>Updated TPL Resources</li></ul>   |
| 06-01-18 | 4                             | 1   | Updated Diagnosis Codes  |
| 05-01-18 | Forms                         | -   | Updated Claim Reconsideration Form   |
| 05-01-18 | Appendix 2                    | -   | Updated carrier codes  |
| 02-01-18 | Forms                         | -   | Updated Health Insurance Information Referral Form (DHHS Form 931)   |
| 02-01-18 | Appendix 2                    | -   | Updated carrier codes  |
| 12-01-17 | Forms                         | -   | Updated Claim Reconsideration Form   |
| 11-01-17 | Appendix 2                    | -   | Updated carrier codes  |
| 10-01-17 | Appendix 1                    | 3   | Added new edit code 063  |
| 09-01-17 | Forms                         | -   | Updated Claims Reconsideration, Duplicate Remittance Advice Request, and Electronic Funds Transfer (EFT) Authorization Agreement forms   |
| 08-01-17 | 5                             | 4   | Corrected formatting   |

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| 08-01-17 | Appendix 2 | -   | Updated carrier codes   |
| 06-01-17 | Forms      | -   | Updated Claim Reconsideration Form  |
| 06-01-17 | Appendix 2 | 1   | Updated carrier codes   |
| 05-01-17 | Appendix 1 | 1   | Updated Provider Service Center Hours of Operation  |
| 04-01-17 | 2          | 1-3,7-8,<br>16<br>i, ii<br>26<br>26<br>27<br>29<br>29 | <ul> <li>Updated KEPRO branding</li> <li>Updated the following sections to reflect changes to MR language:</li> <li>Table of Contents         Heading - Hospice Services for Residents of Nursing Facilities or Intermediate Care for Individuals with Intellectual Disabilities</li> <li>Participation with Skilled Nursing Facility, Nursing Facility, Intermediate Care for Individuals with Intellectual Disabilities, or Non-Certified Facility</li> <li>Compliance with SNF/NF and Intermediate Care for Individuals with Intellectual Disabilities:         Conditions of Participation</li> <li>Payment For Facility Residents</li> <li>Payment/Sponsorship Guidelines for Hospice in a Nursing Facility or Intermediate Care for Individuals with Intellectual Disabilities</li> <li>PASAAR</li> </ul> |
| 04-01-17 | 3          | 8   | Updated Place of Service Key  |
| 03-01-17 | Forms      | -   | Updated Claim Reconsideration Form  |
| 02-01-17 | Appendix 2 | -   | Updated carrier codes   |
| 01-01-17 | 4          | 1   | Updated Procedure Codes and Modifiers   |
| 12-01-16 | 3          | 7<br>15   | <ul><li>Updated Diagnostic Codes</li><li>Updated CMS-1500 Instructions, field 24D</li></ul>   |
| 12-01-16 | Forms      | -   | Updated Claim Reconsideration Form  |
| 11-01-16 | Appendix 2 | -   | Updated carrier codes   |

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| 10-01-16 | 1                             | 5<br>6                     | Deleted SC Healthy Connections Checkup Program language and moved sample Checkup card to South Carolina Healthy Connections Medicaid Card section   |
| 09-01-16 | Appendix 1                    | 67                         | Updated edit code 979   |
| 09-01-16 | Appendix 2                    | -                          | Updated carrier codes   |
| 08-01-16 | 1                             | 2, 4, 5, 24,<br>27         | Updated to reflect Medicaid Bulletin dated July 11, 2016 – New Medicaid Cards   |
| 08-01-16 | Appendix 1                    | 22, 23, 66                 | Updated edit codes 527, 532, and 965  |
| 07-01-16 | Appendix 1                    | 3, 65                      | Updated edit codes 062 and 974  |
| 06-01-16 | 5                             | 1<br>3                     | <ul> <li>Updated hyperlinks throughout section</li> <li>Updated Administration section</li> <li>Updated Procurement of Forms section</li> </ul>   |
| 06-01-16 | Appendix 1                    | 44<br>3, 14, 29,<br>30, 63 | Added new edit codes 801 and 802<br>Updated CARC for edit codes 079, 356, 357, 605, 693, and 958  |
| 05-01-16 | Appendix 1                    | 6, 63, 67                  | Updated edit codes 150, 953, 989, 990   |
| 05-01-16 | Appendix 2                    | -                          | Updated carrier codes   |
| 04-01-16 | Managed<br>Care<br>Supplement | 18-19                      | Replaced sample MCO cards   |
| 03-01-16 | Appendix 1                    | 19, 23                     | Added edit codes 450 and 532  |
| 02-01-16 | 1                             | -                          | Updated the following sections to reflect Medicaid Bulletin dated January 26, 2016 – Updates to Section 1 – All Provider Manuals:  • South Carolina Medicaid Program  • Program Description  • SC Healthy Connections Medicaid Card(s)  • Records/Documentation Requirements  • General Information  • Signature Policy |

| Date     | Section    | Page(s)                               | Change   |
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|          |            |                                       | <ul> <li>Medicaid Program Integrity</li> <li>o Program Integrity</li> <li>Appeals</li> </ul>   |
| 01-01-16 | 1          | 19                                    | Updated to reflect Medicaid Bulletin dated<br>December 9, 2015 - Charge Limits   |
| 01-01-16 | Appendix 1 | 21                                    | Added edit code 527  |
| 12-01-15 | Cover      | -                                     | December 1, 2015 - Replaced manual cover   |
| 11-01-15 | Appendix 1 | 19, 44-47                             | • Revised edit code 507, 821, 837, 838, 839  |
| 10-01-15 | 1          | 7<br>10                               | <ul><li>Updated to add SCDHHS alerts</li><li>Updated Provider Participation</li></ul>  |
| 10-01-15 | Appendix 1 | 1<br>1<br>All<br>4, 20, 23,<br>27, 43 | <ul> <li>Updated general instructions</li> <li>Updated the following to reflect Medicaid<br/>Bulletin dated June 1, 2015 — ICD-10 Clinical<br/>Modification/ Procedure Coding System         <ul> <li>Added note to general instructions</li> <li>Replaced ICD-9 with ICD-CM throughout<br/>section</li> </ul> </li> <li>Deleted edit codes 102-109, 112-116, 503, 527,<br/>566, 791, 792</li> </ul> |
| 09-01-15 | 3          | 6-7<br>13<br>21-22                    | <ul> <li>Updated the following sections to reflect         Medicaid Bulletin dated June 1, 2015 — ICD-10         Clinical Modification/ Procedure Coding         System:</li></ul>   |
| 09-01-15 | 4          | 1                                     | Added ICD-10-CM language to reflect Medicaid<br>Bulletin dated June 1, 2015 - ICD-10 Clinical<br>Modification/ Procedure Coding System   |

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| 09-01-15 | Forms                         | -            | Updated the following forms to reflect Medicaid Bulleting dated June 1, 2015 - ICD-10 Clinical Modification/ Procedure Coding System:  o DHHS Form 149 o SCDHHS Form 151 |
| 09-01-15 | Appendix 1                    | 5, 14        | Added edit codes 270 and 271 and updated edit code 110 to reflect Medicaid Bulletin dated June 1, 2015 — ICD-10 Clinical Modification/Procedure Coding System            |
| 08-01-15 | 2                             | 1,2          | Updated Prior Authorization Procedures   |
| 07-01-15 | Appendix 3                    | 1-2          | Updated Copayment Schedule   |
| 03-13-15 | 3                             | 12           | Updated CMS-1500 Claim Form Completion   |
|          |                               | 22           | <ul> <li>Instructions</li> <li>Updated SC Medicaid Web-based Claims<br/>Submission Tool (Web Tool)</li> </ul>  |
| 03-01-15 | 2                             | 21           | Updated Program Services Section   |
| 03-01-15 | Appendix 2                    |              | Updated carrier codes  |
| 01-01-15 | Forms                         |              | Updated Claim Reconsideration form   |
| 12-01-14 | 1                             | 9, 10        | Updated Provider Participation to reflect Medicaid<br>Bulletin dated October 31, 2014 – Update to Section<br>1 of All Provider Manuals                                   |
| 12-01-14 | 3                             | 3-4<br>25-26 | Added the following policies:  |
| 12-01-14 | Forms                         |              | Added Claim Reconsideration form   |
| 12-01-14 | Appendix 1                    | 6, 50        | Updated edit codes 121 and 839   |
| 12-01-14 | Appendix 3                    | 1-2          | Updated Copayment Schedule   |
| 12-01-14 | Managed<br>Care<br>Supplement | 2            | Updated Managed Care Organizations (MCOs) to reflect Medicaid Bulletin dated October 31, 2014 – Update to Section 1 of All Provider Manuals                              |

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| 11-01-14 | Appendix 1                      | 70                                    | Updated edit code 989  |
| 10-01-14 | 1                               | 6                                     | Updated Medicaid Beneficiary Lock-In Program   |
| 10-01-14 | 2                               | 2                                     | Updated Prior Authorization Procedures   |
| 10-01-14 | Appendix 1                      | 3, 31, 36,<br>48-49, 61<br>46         | <ul> <li>Updated edit code 079, 637, 719, 820, 821, 908, 909</li> <li>Added new edit code 790</li> </ul>   |
| 08-01-14 | 1                               | 6                                     | Updated to reflect Medicaid Bulletin dated July 22, 2014 – Coverage of New Screening Services for Healthy Connections Checkup  |
| 08-01-14 | Appendix 1                      | 51, 69<br>24, 48-51,<br>58            | <ul> <li>Deleted edit codes 845 and 969</li> <li>Updated edit codes 537, 837-839, 843, 844, and 892</li> </ul>   |
| 07-01-14 | Appendix 1                      | 15                                    | Updated resolution for edit code 349, 369, 509   |
| 06-01-14 | Appendix 1                      | 3, 12                                 | Updated resolutions for edit codes 079, 227, and 239   |
| 06-01-14 | Appendix 2                      | All                                   | Updated carrier codes  |
| 05-01-14 | General<br>Table of<br>Contents | 1                                     | Removed DHHS county office listing   |
| 05-01-14 | 5                               | 1<br>5                                | <ul> <li>Replaced reference to county office listing with<br/>the Where To Go for Help web address</li> <li>Removed DHHS county office listing</li> </ul>  |
| 05-01-14 | Appendix 1                      | 1, 2, 4, 45,<br>46, 62, 64,<br>92, 93 | Updated edit codes 007, 052, 079, 715, 719, 837, 839, 977, 984   |
| 04-01-14 | 1                               | 6, 23, 25<br>29-31<br>32<br>33        | <ul> <li>Updated the following sections to reflect         Medicaid Bulletin dated December 3, 2013 –         Discontinuation of Edit Correction Form</li> <li>Updated the following sections:         <ul> <li>Program Integrity</li> <li>Recovery Audit Contractor</li> <li>Beneficiary Oversight</li> </ul> </li> </ul> |

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|          |            | 37<br>39<br>41-44         | o Fraud o Referrals to the Medicaid Fraud Control Unit o Updated acronym for U.S. Department of Health and Human Services, Office of Inspector General (HHS-OIG)   |
| 04-01-14 | 2          | 15-16                     | Updated Physician Certification section  |
| 04-01-14 | 3          | 1-33<br>7- 20<br>20<br>22 | <ul> <li>Updated to reflect Medicaid Bulletin dated<br/>December 3, 2013 – Discontinuation of Edit<br/>Correction Form</li> <li>Updated to reflect Medicaid Bulletin dated<br/>November 30, 2013 – Transition to the CMS-<br/>1500 Health Insurance Claim Forms (02/12)<br/>version</li> <li>Updated Trading Partner Agreement</li> <li>Updated SC Medicaid Web-based Claims<br/>Submission Tool (Web Tool)</li> </ul> |
| 04-01-14 | 5          | 10                        | Updated Horry County address   |
| 04-01-14 | Forms      |                           | <ul> <li>Updated Reasonable Effort Documentation and Duplicate Remittance Advice Request forms</li> <li>Removed note on CMS-1500 (02/12) version claim form</li> <li>Removed CMS-1500 (08/05) version claim form (s)</li> <li>Removed Sample Edit Correction Form</li> <li>Updated Sample Remittance Advice</li> </ul>   |
| 04-01-14 | Appendix 1 | 35                        | <ul> <li>Added edit code 527</li> <li>Entire section:         <ul> <li>Updated to reflect Medicaid Bulletin dated</li> <li>December 3, 2013 – Discontinuation of Edit</li> <li>Correction Form</li> </ul> </li> <li>Updated to reflect Medicaid Bulletin dated</li> <li>November 30, 2013 – Transition to the CMS-1500 Health Insurance Claim Forms (02/12)</li> <li>version</li> </ul>                                |

| Date     | Section           | Page(s)   | Change  |
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| 04-01-14 | TPL<br>Supplement | 5<br>6-8<br>9-10<br>10-11<br>13-14<br>15-16<br>22-23<br>30-31 | Updated the following sections to reflect     Medicaid Bulletin dated December 3, 2013 –     Discontinuation of Edit Correction Form:         Timely Filing Requirements         Reasonable Effort         Nursing Facility Claims         Professional, Institutional, and Dental Claims         Rejected Claims         Recovery         Sample Forms – Reasonable Effort         Sample Forms – ECF (deleted)  |
| 02-01-14 | Cover             | -   | January 1, 2014 - Replaced manual cover   |
| 02-01-14 | 5                 | 9   | Updated Florence County office telephone number   |
| 01-01-14 | 1                 | 1, 2, 11 6, 23, 25  1-2 4 6 26 29-30 32 32                    | <ul> <li>Updated to reflect the following bulletins:</li> <li>Managed Care Organizational Changes dated November 15, 2013</li> <li>Discontinuation of Edit Correction Forms (ECFs) dated December 3, 2013</li> <li>Updated the following sections:</li> <li>Eligibility Determination</li> <li>South Carolina Health Connections Medicaid card</li> <li>South Carolina Web-based Claims Submissions Tool</li> <li>Retroactive Eligibility</li> <li>Program Integrity</li> <li>Recovery Audit Contractor</li> <li>Beneficiary Explanation of Medical Benefits Program</li> </ul> |
| 01-01-14 | 3                 |   | <ul> <li>Updated entire section to reflect the following bulletins:         <ul> <li>Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013</li> <li>Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> <li>Managed Care Organizational Changes dated November 15, 2013</li> </ul> </li> </ul>   |

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|          |                               | 14-16, 25-<br>28 | Changed to ICF/MR to ICF/IID   |
| 01-01-14 | 5                             | 1<br>3-4         | Updated the following sections   |
| 01-01-14 | Forms                         |                  | <ul> <li>Added CMS-1500 (02/12) version claim form</li> <li>Added note to CMS-1500 (05/85) version claim form</li> <li>Updated Duplicate Remittance Advice Request and EFT Authorization Agreement forms</li> </ul>  |
| 01-01-14 | Appendix 1                    |                  | <ul> <li>Updated to reflect the following bulletins:</li> <li>Discontinuation of Edit Correction Forms (ECFs)s dated December 3, 2013</li> <li>Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014</li> <li>Managed Care Organizational Changes dated November 15, 2013</li> </ul> |
| 01-01-14 | Managed<br>Care<br>Supplement |                  | Updated to reflect bulletin Managed Care<br>Organizational Changes dated November 15, 2013   |
| 01-01-14 | TPL<br>Supplement             |                  | Updated to reflect bulletin Transition to the CMS-1500 Health Insurance Claim Forms (02/12) version dated November 20, 2014  |
| 12-01-13 | 5                             | 12               | Updated Orangeburg mailing address zip codes   |
| 11-01-13 | 5                             | 13               | Updated York County mailing address  |
| 11-01-13 | MC<br>Supplement              | 18               | Replaced BlueChoice MCO Medicaid card  |
| 10-01-13 | 5                             | 12<br>13         | <ul><li>Updated Orangeburg office and mailing address</li><li>Updated York County office address</li></ul>   |
| 10-01-13 | Appendix 1                    | -                | Updated CARCs/RARCs throughout section   |

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|          |                  | 5, 39<br>69<br>37, 42, 44   | <ul> <li>Added edit codes 110 and 725</li> <li>Deleted edit code 961</li> <li>Revised edit codes 720, 749, 750, 758, and 759</li> </ul>  |
| 10-01-13 | MC<br>Supplement | 20  | Added WellCare MCO Medicaid card and contact information   |
| 09-01-13 | 5                | 8<br>10<br>13   | <ul> <li>Updated Darlington County zip code</li> <li>Updated Laurens County phone number</li> <li>Updated York County office address</li> </ul>  |
| 08-01-13 | 5                | 13  | Updated York County physical address   |
| 08-01-13 | Appendix 1       | 1<br>50, 51<br>72   | <ul> <li>Updated resolution for edit code 007</li> <li>Updated RARC and resolution for edit codes 820 and 821</li> <li>Deleted edit codes 954, 955, and 956</li> </ul>   |
| 08-01-13 | Appendix 2       | All   | Updated carrier codes  |
| 07-01-13 | 5                | 8<br>11   | <ul> <li>Updated Colleton County office telephone<br/>number</li> <li>Deleted Newberry County PO Box address</li> </ul>  |
| 06-01-13 | 5                | 12  | Updated Richland county office telephone<br>number   |
| 06-01-13 | Appendix 1       | 5, 11, 15,<br>33, 40<br>30  | <ul> <li>Updated resolutions for edit codes 107, 219, 339 673, 720</li> <li>Deleted edit code 577</li> </ul>   |
| 04-01-13 | 1                | 6   | Corrected the URL for MedicaideLearning.com  |
| 04-01-13 | Appendix 1       | 2<br>20, 25, 28<br>4, 39, 52,<br>53, 57, 59<br>73<br>50, 51<br>67, 69 | <ul> <li>Changed edit code description reference DMR and MR/RD to ID/RD for edit code 052</li> <li>Updated CARCs for edit codes 460, 544, 569</li> <li>Updated resolutions for edit codes 079, 722, 837, 838, 855, 865, 960</li> <li>Added edit codes 820, 821</li> <li>Updated edit code 935, 938, 939</li> </ul> |
| 04-01-13 | Appendix 2       | -   | Updated carrier code list  |

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| 03-01-13 | 5                             | 10                             | Deleted Jasper County PO Box address  |
| 03-01-13 | Appendix 1                    | i<br>2, 38, 70<br>38, 54, 70   | Deleted Change Log<br>Changed edit code description reference to DMR<br>and MR/RD to ID/RD for edit codes 052, 053, 712,<br>and 953<br>Updated resolutions for edit codes 714, 851, and 953   |
| 03-01-13 | Managed<br>Care<br>Supplement | 7                              | Deleted the Department of Alcohol and Other Drug<br>Abuse from agencies exempt from prior<br>authorizations   |
| 02-01-13 | 1                             | 18                             | Updated URL address for the National Correct<br>Coding Initiative (NCCI)  |
| 01-01-13 | 5                             | 7<br>9                         | <ul> <li>Added Chester county Zip+4 code</li> <li>Updated Greenville PO Box address</li> </ul>  |
| 01-01-13 | Appendix 1                    | -                              | Added Change Log for section changes  |
| 12-03-12 | 1                             | 6<br>7-8<br>27-32<br>33-41     | <ul> <li>Updated web addresses for provider information and provider training</li> <li>Revised heading and language to reflect new provider enrollment requirements</li> <li>Updated Program Integrity language (entire section)</li> <li>Revised heading and language for Medicaid Anti-Fraud Provisions/Payment Suspension/Provider Exclusions/Terminations (entire section)</li> </ul> |
| 12-03-12 | 3                             | 8<br>12<br>21, 36, 39<br>27-28 | <ul> <li>Updated National Provider Identifier and<br/>Medicaid Provider Number</li> <li>Updated fields 17, 17b to add requirement for<br/>referring or ordering provider NPI</li> <li>Updated provider information web addresses</li> <li>Updated Electronic Funds Transfer (EFT)</li> </ul>  |
| 12-01-12 | 2                             | 2                              | Updated Prior Authorization Procedures to include new KePRO documentation requirement   |
| 12-01-12 | 5                             | 4                              | Updated web address for provider information  |

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|          |                     | 11   | Updated McCormick county office telephone<br>number   |
| 12-01-12 | App <b>e</b> ndix 1 | 24, 26, 27,<br>32, 33<br>19, 27, 40,<br>44, 45, 47,<br>49, 50, 55,<br>56, 57, 59,<br>60, 61, | <ul> <li>Updated CARCs for edit codes 538, 552, 555, 561, 562, 563, 636, 637, 690</li> <li>Updated resolutions for edit codes 402, 561, 562, 563, 721, 722, 748, 749, 752, 753, 769, 791, 795, 852, 853, 856, 860, 884, 887, 892, 897, 925, 926</li> </ul>  |
| 12-01-12 | TPL<br>Supplement   | 8, 9, 17   | Updated web addresses for provider information and provider training  |
| 11-01-12 | 5                   | 1  | Updated Allendale county office address   |
| 11-01-12 | Appendix 2          | -  | Updated carrier code list   |
| 10-05-12 | Forms               | -  | Updated Duplicate Remittance Advice Request Form  |
| 10-01-12 | 1                   | 4  | Replaced back of Healthy Connections Medicaid card  |
| 10-01-12 | 2                   | 1-2<br>3<br>4<br>5<br>6<br>7<br>14<br>28<br>29<br>31   | <ul> <li>Added Prior Authorization Procedures section</li> <li>Updated the following sections:         <ul> <li>Election Procedures section</li> <li>Revoking Hospice Election</li> <li>Discharge</li> <li>Changing Hospice Providers</li> <li>Retroactive Eligibility</li> <li>Physician Certification</li> <li>PASARR</li> <li>Medicaid Bed Hold Days</li> <li>Hospice Beneficiary Enrollment Flow Chart</li> </ul> </li> </ul> |
| 10-01-12 | Forms               | -  | Updated DHHS forms 149, 151, 152, 153   |
| 10-01-12 | Appendix 1          | -  | Updated edit code information through document  |

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| 08-01-12 | 1                             | 2, 8, 9, 12,<br>13, 15, 25,<br>34  | Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012  |
| 08-01-12 | 2                             | 9<br>14<br>27  | <ul> <li>Updated SCDHHS contact information per<br/>Medicaid Bulletin dated June 29, 2012</li> <li>Change "Department of Community Services" to<br/>"Division of Community and Facility Service</li> <li>Deleted "Annual" from Preadmission Screening<br/>and Resident Review</li> </ul>   |
| 08-01-12 | 3                             | 1, 25, 31,<br>34, 37, 38<br>7, 19, 26  | <ul> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Updated hyperlinks</li> </ul>  |
| 08-01-12 | 5                             | 1<br>5<br>7  | <ul> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Removed fax request information for SCDHHS forms</li> <li>Added SCDHHS forms online order information</li> <li>Updated telephone number for Greenville county office</li> </ul>  |
| 08-01-12 | Forms                         | -  | <ul> <li>Deleted forms 140 and 142</li> <li>Updated Duplicate Remittance Advice Request<br/>Form</li> </ul>  |
| 08-01-12 | Appendix 1                    | 1, 24, 60,<br>65, 66-<br>67,70-72<br>15, 31, 69<br>8, 10, 29,<br>31<br>10, 11, 14,<br>34, 48 | <ul> <li>Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012</li> <li>Replaced CARC 141 or CARC A1 for edit codes 52, 053, 517, 600, 924-926, 929, 954, 961, 964, 966, 967, 969, 980, 985-987</li> <li>Added edit codes 349, 590, 978, 990, 991-995</li> <li>Deleted edit codes 166, 205, 573, 574, 593, 596</li> <li>Updated resolution for edit codes 170-172, 171, 174, 210, 321, 711, 798</li> </ul> |
| 08-01-12 | Managed<br>Care<br>Supplement | 1-2<br>7   | <ul> <li>Changed Division of Care Management to<br/>Bureau of Managed Care</li> <li>Updated program area contact information to<br/>reflect Medicaid Bulletin dated June 29, 2012</li> </ul>   |

| Date     | Section           | Page(s)              | Change  |
|----------|-------------------|----------------------|---|
|          |                   | 11<br>17<br>19       | <ul> <li>Removed language limiting enrollment to 2500 members</li> <li>Update contact information for Palmetto Physician Connections</li> <li>Added to "Medicaid" to BlueChoice HealthPlan</li> </ul> |
| 08-01-12 | TPL<br>Supplement | 5, 6,<br>10,17, 24   | Updated program area contact information to reflect Medicaid Bulletin dated June 29, 2012   |
| 07-01-12 | Appendix 1        | 16, 48<br>45         | <ul><li>Deleted edit codes 386 and 868</li><li>Added edit codes 837, 838, 839</li></ul>   |
| 07-01-12 | Appendix 2        | -                    | Updated carrier codes   |
| 05-01-12 | Appendix 1        | 62                   | Updated edit code 975   |
| 04-01-12 | 1                 | 4                    | Replaced South Carolina Healthy Connections card  |
| 04-01-12 | 5                 | 11<br>12             | <ul> <li>Updated address for Marion County</li> <li>Updated phone number for Newberry County</li> </ul>   |
| 02-07-12 | Cover             | -                    | Manual cover updated January 1, 2012  |
| 02-07-12 | Appendix 1        | 18<br>24<br>30       | <ul> <li>Updated edit code 402</li> <li>Updated edit code 544</li> <li>Updated edit code 636, 637, and 642</li> </ul>   |
| 02-01-12 | 3                 | 21<br>24             | <ul> <li>Added a note regarding The Web Tool</li> <li>Updated the Remittance Advice -835 Transaction</li> </ul>   |
| 02-01-12 | 5                 | 9                    | Updated the Fairfield county office number  |
| 02-01-12 | Appendix 1        | 18<br>30<br>42<br>49 | <ul> <li>Updated edit code 402</li> <li>Updated edit code 636, 637, and 642</li> <li>Updated edit code 766</li> <li>Updated edit code 867</li> </ul>  |
| 01-01-12 | 1                 | 2-5, 20,<br>24       | Deleted IVRS Information per "Retirement of Toll<br>Free Eligibility Verification Line" bulletin released<br>11-18-11   |
| 01-01-12 | 2                 | 9<br>6, 10           | Made updates to Provider Qualifications   |

| Date     | Section                       | Page(s)                  | Change   |
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|          |                               |                          | Deleted IVRS Information per "Retirement of<br>Toll Free Eligibility Verification Line" bulletin<br>released 11-18-11  |
| 01-01-12 | 3                             | 25                       | <ul><li>Updated hyperlinks throughout section</li><li>Updated EFT information</li></ul>  |
| 01-01-12 | 5                             | 1                        | Deleted IVRS Information per "Retirement of Toll<br>Free Eligibility Verification Line" bulletin released<br>11-18-11  |
| 01-01-12 | Appendix 1                    | 62                       | <ul> <li>Deleted IVRS Information per "Retirement of<br/>Toll Free Eligibility Verification Line" bulletin<br/>released 11-18-11</li> <li>Updated CARCs and RARCs throughout the<br/>document</li> </ul>   |
| 01-01-12 | Managed<br>Care<br>Supplement | 9                        | Deleted IVRS Information per "Retirement of Toll<br>Free Eligibility Verification Line" bulletin released<br>11-18-11  |
| 01-01-12 | TPL<br>Supplement             | 2                        | Deleted IVRS Information per "Retirement of Toll<br>Free Eligibility Verification Line" bulletin released<br>11-18-11  |
| 11-01-11 | 1                             | 24                       | Updated TPL contact information  |
| 11-01-11 | 3                             | 33, 36, 42,<br>44        | Updated TPL contact information  |
| 11-01-11 | TPL<br>Supplement             | 6, 15<br>12<br>3, 17, 19 | <ul> <li>Changed Medicare timely filing requirement to two years and six months</li> <li>Deleted policy to use Medicaid legacy provider number on the same line as the Medicaid carrier code</li> <li>Deleted sample legacy number from UB-04 TPL Fields table</li> <li>Updated TPL contact information</li> </ul> |
| 10-01-11 | Appendix 1                    | 14, 29<br>47             | <ul><li>Added edit codes 334 and 584</li><li>Updated edit code 845</li></ul>   |

| Date     | Section                       | Page(s)        | Change   |
|----------|-------------------------------|----------------|--|
| 09-01-11 | 1                             | 19             | Deleted information regarding National Correct<br>Coding Initiative  |
| 09-01-11 | 2                             | 25<br>27       | <ul> <li>Payment for Facility Residents - Updated second paragraph to reflect new dates of service range and reimbursement rate</li> <li>Financial Eligibility – Updated third paragraph, last sentence</li> </ul> |
| 09-01-11 | 5                             | 13             | Updated zip code for Spartanburg County office   |
| 09-01-11 | Appendix 1                    | 15, 29, 30     | Added edit code 361, 591, 596 and 605  |
| 08-01-11 | 3                             | -              | Updated language throughout section to reflect the current billing policies including claim processing, claim submission, and copayments   |
| 08-01-11 | Appendix 1                    | 8              | Updated edit codes 165 and 166   |
| 08-01-11 | Managed<br>Care<br>Supplement | 1, 5           | Updated to reflect the new beneficiary copayment requirements in accordance with Public Notice posted July 8, 2011   |
| 07-01-11 | 5                             | 13             | Deleted PO Box address for the Spartanburg County<br>Office  |
| 07-01-11 | Appendix 1                    | 12<br>43<br>56 | <ul> <li>Updated resolution for edit code 300</li> <li>Added edit codes 840 and 841</li> <li>Updated Provider Enrollment Contact information in edit codes 941 and 944</li> </ul>                                  |
| 06-01-11 | 5                             | 5              | Corrected Abbeville County PO Box Zip+4 Code   |
| 05-01-11 | 1                             | 8, 11          | Added language prohibiting payment to institutions or entities located outside of the United States  |
| 05-01-11 | Appendix 1                    | 43             | Updated edit code 796  |
| 04-01-11 | 5                             | 6              | Updated telephone number for Beaufort County   |
| 04-01-11 | Forms                         | -              | Updated Electronic Funds Transfer Form   |

| Date     | Section           | Page(s)                          | Change  |
|----------|-------------------|----------------------------------|---|
| 03-01-11 | 1                 | 7, 9                             | Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center   |
| 03-01-11 | 3                 | 17, 18, 23,<br>24                | Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center   |
| 03-01-11 | 5                 | 4<br>5                           | Updated to reflect Medicaid Bulletin dated February 9, 2011 – Provider Service Center Added toll free number for Aiken County   |
| 03-01-11 | Appendix 1        | -<br>67                          | Added SCDHHS Medicaid Provider Service Center (PSC) information at top of each page in header section Made change to Edit Code 990 description  |
| 03-01-11 | Appendix 2        | -                                | Updated alpha and numeric carrier code lists to reflect Web site update on 12/14/10   |
| 03-01-11 | TPL<br>Supplement | 17<br>24, 25                     | <ul> <li>Changed the name of the Provider Outreach Web site to Provider Enrollment and Education</li> <li>Updated the descriptions for Form130s</li> </ul>  |
| 02-01-11 | Appendix 1        | 3                                | Added edit codes 079 and 080  |
| 01-01-11 | 1                 | 7<br>19-20                       | <ul> <li>Updated the South Carolina Medicaid Webbased Claims Submission Tool section</li> <li>Updated to reflect Medicaid Bulletin dated December 8, 2010 – Information on NCCI Edits</li> </ul>  |
| 01-01-11 | 3                 | 18, 21, 22<br>24<br>15, 30<br>22 | <ul> <li>Updated electronic remittance package information</li> <li>Updated to reflect Medicaid Bulletin dated December 10, 2010 – Reporting Patient Liability on Claims</li> <li>Updated to reflect Medicaid Bulletin dated December 10, 2010 – Requests for Duplicate Remittance Package</li> </ul> |
| 01-01-11 | 5                 | 13                               | Added toll-free telephone number for Saluda county  |
| 01-01-11 | Forms             | -                                | Added Duplicate Remittance Request Form   |
| 01-01-11 | Appendix 1        | 9                                | Added edit codes 165 and 166  |

| Date     | Section           | Page(s)                            | Change  |
|----------|-------------------|------------------------------------|---|
| 01-01-11 | TPL<br>Supplement | 8, 10<br>8<br>10<br>13<br>15       | <ul> <li>Removed references to Dental claims</li> <li>Removed language to contact program areas for missing carrier codes</li> <li>Added reference to CMS-1500 for correcting edit code 151 on the ECF</li> <li>Added edit code 165 to other TPL-related insurance edit codes list</li> <li>Updated Retro Medicare section to include the following: <ul> <li>Changed the timely filing requirement from 90 days of the invoice to 30 days</li> <li>Added SCDHHS TPL recovery language</li> </ul> </li> <li>Updated the Retro Health and Pay &amp; Chase section</li> </ul> |
| 12-01-10 | Cover             | -                                  | Replaced "Medicaid Provider Manual" with "South<br>Carolina Healthy Connections (Medicaid)"   |
| 12-01-10 | Appendices        | -                                  | Replaced "South Carolina Medicaid" with "South<br>Carolina Healthy Connections (Medicaid)" in the<br>headers  |
| 12-01-10 | Supplements       | -                                  | Replaced "South Carolina Medicaid" with "South<br>Carolina Healthy Connections (Medicaid)" in the<br>headers  |
| 11-01-10 | Appendix 1        | 8<br>16<br>32<br>51<br>52          | <ul> <li>Edit code 202: added information to Resolution section</li> <li>Edit codes 421 and 424 deleted</li> <li>Edit code 733 information updated in Resolution section: "Adjust the net charge in field" changed from 26 to 29</li> <li>Deleted edit code 959</li> <li>Deleted edit codes 962 and 963</li> </ul>  |
| 11-01-10 | TPL<br>Supplement | 3, 8, 13-<br>14, 18-19<br>6, 15-17 | <ul> <li>Updated to reflect Medicaid Bulletin dated July<br/>8, 2010 – Transfer of the Dental Program<br/>Administration to DentaQuest</li> <li>Updated to reflect Medicaid Bulletin dated<br/>September 13, 2010 – Changes to the Third Party<br/>Liability Medicare Recovery Cycle</li> </ul>   |

| Date     | Section                       | Page(s)                                | Change   |
|----------|-------------------------------|--|--|
| 10-01-10 | 1                             | 1<br>7                                 | <ul> <li>Removed all reference to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010         <ul> <li>Changes to the Healthy Connections Kids (HCK) Program</li> </ul> </li> <li>Updated Program Description section</li> <li>Updated the SC Medicaid Web-Based Claims Submission Tool section to reflect Medicaid Bulletin dated July 8, 2010-Transfer of the Dental Program Administration to DentaQuest</li> <li>Updated Freedom of Choice section</li> </ul>   |
| 10-01-10 | 5                             | 11                                     | Correct McCormick county office street address   |
| 10-01-10 | Managed<br>Care<br>Supplement | 1<br>2<br>3<br>4<br>5<br>6<br>13<br>17 | <ul> <li>Removed all references to the SCHIP program to reflect Medicaid Bulletin dated August 19, 2010         <ul> <li>Changes to the Healthy Connections Kids (HCK) Program</li> </ul> </li> <li>Updated Managed Care Overview</li> <li>Updated Managed Care Organizations and Core Benefits paragraphs</li> <li>Updated MCO Program ID card paragraph</li> <li>Updated MHN Program ID card paragraph</li> <li>Updated Core Benefits</li> <li>Updated Exempt Services</li> <li>Updated Overview</li> <li>Deleted "Medicaid Managed" from "Current Medicaid Managed Care Organizations" heading and following paragraph</li> </ul> |
| 09-01-10 | 3                             | 18<br>19<br>36                         | Updated the following sections to reflect Medicaid Bulletin dated July 8, 2010 – Transfer of the Dental Program Administration to DentaQuest:  Companion Guides  South Carolina Medicaid Web-based Claims Submission Tool  Claim-Level Adjustments   |
| 09-01-10 | 5                             | 5<br>8                                 | <ul> <li>Removed County Commissioner's Building from<br/>the Aiken County address</li> <li>Deleted Dorchester County physical address<br/>telephone number</li> </ul>  |

| Date     | Section                       | Page(s)                    | Change   |
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|          |                               | 11                         | Removed Highway 28 N from the McCormick<br>County address  |
| 09-01-10 | Appendix 1                    | 9 -                        | <ul> <li>Added edit code 225</li> <li>Removed all references to the ADA Claim in the<br/>Resolution column</li> </ul>  |
| 09-01-10 | TPL<br>Supplement             | 12<br>13<br>18             | <ul> <li>Updated the Dental Paper Claims section to delete paper claims submission instructions and added the DentaQuest contact information</li> <li>Updated the Web-Submitted Claims section with the exception to Dental claims</li> <li>Updated the TPL Resources section to include the DentaQuest contact information for TPL questions</li> </ul> |
| 08-01-10 | 5                             | 5, 8,<br>11-13<br>6        | <ul> <li>Updated the zip codes for Aiken, Edgefield, McCormick, Newberry, and Saluda counties</li> <li>Updated the address for Barnwell County</li> <li>Updated the telephone number for Beaufort County</li> </ul>  |
| 08-01-10 | Appendix 1                    | 20<br>51, 52<br>59         | <ul> <li>Deleted edit code 520</li> <li>Deleted Provider Enrollment e-mail address from codes 941 and 944</li> <li>Changed resolution for edit code 994</li> </ul>   |
| 07-01-10 | 5                             | -                          | Updated telephone numbers and zip codes for multiple county offices  |
| 07-01-10 | Appendix 1                    | 32<br>35                   | <ul><li>Updated edit code 714</li><li>Updated edit code 738</li></ul>  |
| 07-01-10 | Appendix 2                    | 21, 22, 25,<br>63, 89      | Changed First Health to Magellan Medicaid<br>Administration  |
| 06-01-10 | Managed<br>Care<br>Supplement | 1<br>3<br>17<br>20, 23, 25 | <ul> <li>Updated Managed Care Overview section</li> <li>Updated Manage Care Organization (MCO),<br/>Core Benefits section</li> <li>Updated the Managed Care Disenrollment<br/>Process, Overview section.</li> </ul>  |

| Date     | Section                     | Page(s)       | Change  |
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|          |                             |               | Updated to reflect Medicaid Bulletin dated<br>March 18, 2010 — Managed Care<br>Organizational Change  |
| 05-01-10 | 5                           | 1             | <ul> <li>Removed reference to sample form at the end of this section</li> <li>Replaced reference to sample form is in the Forms section of this manual</li> </ul>   |
| 03-01-10 | Cover                       | -             | Replaced the manual cover   |
| 03-01-10 | Change<br>Control<br>Record | 1             | Added Time Limit for Submitting Claims Medicaid<br>Bulletin date to section 1 and section 3 entries dated<br>12-01-09   |
| 03-01-10 | 3                           | 1, 3          | Removed modem as an electronic claims transmission method   |
| 02-01-10 | Appendix 1                  | 13<br>36      | <ul><li>Added New Edit Codes 356,357 and 358</li><li>Updated Edit Code 738</li></ul>  |
| 02-01-10 | Appendix 2                  | All           | Updated Carrier Code List   |
| 01-01-10 | 5                           | 5<br>10<br>12 | <ul> <li>Updated Physical Address for Allendale County<br/>Office</li> <li>Replaced Jasper County DSS with Jasper County<br/>DHHS</li> <li>Replaced Orangeburg County DSS with<br/>Orangeburg County DHHS</li> </ul>                      |
| 01-01-10 | Appendix 1                  | 49            | Updated Edit Code 932   |
| 12-01-09 | 1                           | 8<br>25       | <ul> <li>Updated policy to reflect Medicaid Bulletin dated November 13, 2009 – Electronic Remittance Package</li> <li>Updated Timely Filing for Submitting Claims section to reflect Medicaid Bulletin dated November 24, 2009</li> </ul> |
| 12-01-09 | 3                           | 1-2<br>17-25  | Updated Claim Filing Timeliness section to<br>reflect Medicaid Bulletin dated November 24,<br>2009  |

| Date     | Section                       | Page(s)           | Change   |
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|          |                               |                   | Updated policy to reflect Medicaid Bulletin<br>dated November 13, 2009 – Electronic<br>Remittance Package  |
| 12-01-09 | 5                             | 8                 | Updated the Dorchester County office street address  |
| 12-01-09 | Appendix 1                    | -<br>18, 19<br>20 | <ul> <li>Replaced CARC 17 with CARC 16</li> <li>Updated CARC A1</li> <li>Updated codes 509 and 510</li> <li>Added code 533</li> </ul>  |
| 11-01-09 | Appendix 2                    | All               | Updated carrier code list  |
| 10-01-09 | 1                             | 3-4<br>4-6        | <ul> <li>Updated the Medicare/Medicaid Eligibility section to include Qualified Medicare Beneficiaries (QMBs)</li> <li>Updated SC Medicaid Healthy Connections language throughout section</li> <li>Updated South Carolina Medicaid Bulletins and</li> </ul>   |
|          |                               | 26                | Newsletters  • Changed heading to Medicare Cost Sharing  |
| 10-01-09 | 5                             | 10                | Updated physical address for Jasper County office  |
|          |                               | 11                | Updated telephone number for Lexington County office   |
|          |                               | 12                | Updated zip codes for Orangeburg County office   |
| 10-01-09 | Appendix 1                    | 3<br>60           | <ul><li>Updated edit code 065</li><li>Updated edit code 852</li></ul>  |
| 09-08-09 | Managed<br>Care<br>Supplement | 20                | Replaced the Absolute Total Care Medicaid beneficiary card sample  |
| 09-01-09 | Managed<br>Care<br>Supplement | 21<br>20, 25      | <ul> <li>Removed all references to CHCcares to reflect Medicaid Bulletin dated August 3, 2009</li> <li>Updated Absolute Total Care entries as following:         <ul> <li>Changed the company's name to Absolute Total Care</li> <li>Replaced the beneficiary card samples</li> <li>Corrected contact information</li> </ul> </li> </ul> |

| Date     | Section                       | Page(s)                         | Change  |
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| 08-01-09 | 5                             | 14                              | Updated telephone number for York County office   |
| 08-01-09 | Appendix 1                    | 3                               | Updated edit code 062   |
| 08-01-09 | Appendix 2                    | -                               | Updated carrier code list   |
| 07-01-09 | 5                             | 6, 12<br>8<br>9                 | <ul> <li>Updated address for Bamberg and Orangeburg<br/>County offices</li> <li>Updated office zip code for Darlington County</li> <li>Updated telephone number for Fairfield County<br/>office</li> </ul>  |
| 06-01-09 | TPL<br>Supplement             | 19                              | Updated Department of Insurance Web site address  |
| 05-01-09 | 1                             | 1-6, 11<br>2<br>3<br>5<br>28-33 | <ul> <li>Updated to reflect managed care policies and procedures effective May 1, 2009</li> <li>Updated the Eligibility subsection</li> <li>Added the beneficiary contact telephone number to the South Carolina Healthy Connections Medicaid Card subsection</li> <li>Removed the program start date from the SC Healthy Connections Kids SCHIP Dental Coverage subsection</li> <li>Updated the Medicaid Program Integrity subsection</li> </ul> |
| 05-01-09 | 5                             | 13                              | Updated telephone number for Union County office  |
| 05-01-09 | Appendix 1                    | 43                              | Deleted edit code 694   |
| 05-01-09 | Appendix 2                    | -                               | Updated list of carrier codes   |
| 05-01-09 | Managed<br>Care<br>Supplement | -                               | Updated supplement to include general policies and procedures effective May 1, 2009   |
| 04-01-09 | 1                             | 2, 3, 8                         | Updated hyperlinks  |
| 04-01-09 | 3                             | 4-6, 17,<br>18, 23, 31,<br>34   | Updated hyperlinks  |

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| 04-01-09 | 5                             | 11                                | Updated telephone number for Lexington County office   |
| 04-01-09 | Forms                         | -                                 | Added new Medicaid Hospice Prior Authorization form (DHHS Form 419A)   |
| 03-01-09 | 5                             | 3-4<br>5<br>8<br>5, 11-13         | <ul> <li>Updated hyperlinks</li> <li>Updated Allendale County office PO Box zip code (From 02/01/09 updates)</li> <li>Corrected Dorchester County's Orangeburg Road telephone number</li> <li>Change DSS to DHHS in addresses for Abbeville, McCormick, Newberry, and Saluda counties</li> </ul> |
| 03-01-09 | Forms                         | -                                 | <ul> <li>Updated Authorization Agreement for Electronic Funds Transfer (EFT) form (From 02/01/09 updates)</li> <li>Corrected spelling in the following forms: SCDHHS Form 149, 152, 153, 154</li> </ul>  |
| 03-01-09 | Appendix 1                    | 43<br>72                          | <ul> <li>Added new edit codes 693 and 694</li> <li>Changed edit code 945 Resolution to input "26" modifier in field 18</li> </ul>  |
| 03-01-09 | Appendix 2                    | -                                 | Updated list of carrier codes  |
| 03-01-09 | Managed<br>Care<br>Supplement | 1, 7, 10,<br>17, 23,<br>25-30, 35 | Updated hyperlinks   |
| 03-01-09 | TPL<br>Supplement             | 8, 9, 19                          | Updated hyperlinks   |
| 01-01-09 | 5                             | 11                                | Updated Lee County office address  |
| 12-01-08 | Forms                         | -                                 | Revised DHHS Form 152  |
| 11-01-08 | 1                             | 8                                 | Added e-bulletin information to reflect Medicaid<br>Bulletin dated August 26, 2008   |
| 11-01-08 | 3                             | 21, 23                            | Added EFT information to reflect Medicaid Bulletin dated August 26, 2008   |

| Date     | Section                       | Page(s)              | Change   |
|----------|-------------------------------|----------------------|--|
| 10-01-08 | 2                             | 25                   | Updated reimbursement rate from 95% to 98%   |
| 10-01-08 | 3                             | 25                   | Changed ECF field 1 to Prov/Xwalk ID   |
| 10-01-08 | 5                             | 9, 13                | <ul> <li>Updated address for Lake City</li> <li>Updated phone number for Sumter County office</li> </ul>   |
| 10-01-08 | Forms                         | -                    | Revised ECF example to show update for field 1   |
| 10-01-08 | Appendix 1                    | -                    | Updated edit codes 007, 059, 112, 219, 308, 339, 386, 403, 710, 722, 786, 798, 799, 843, 844, 845, 912, 914, 928, 941, 942, 943, 945, 952  |
| 10-01-08 | 2                             | 25                   | Updated reimbursement rate from 95% to 98%   |
| 09-01-08 | 5                             | 6                    | Updated phone number for Berkeley County office  |
| 09-01-08 | 5                             | 10                   | Updated phone number for Kershaw County office   |
| 09-01-08 | Appendix 1                    | 17                   | Added Edit Code 318  |
| 08-01-08 | Appendix 1                    | 3                    | Updated Edit Code 062  |
| 08-01-08 | 5                             | 7                    | Deleted PO Box for Chester County  |
| 07-01-08 | 5                             | 11                   | Deleted PO Box for Lancaster County  |
| 07-01-08 | Managed<br>Care<br>Supplement | 27                   | Replaced Web site address for BlueChoice   |
| 06-01-08 | 3                             | 6, 14, 16,<br>17, 22 | Updated NPI policy and form instructions to reflect May 23, 2008, deadline requiring NPI only on claims for typical providers  |
| 06-01-08 | 5                             | 12                   | Updated telephone number for Orangeburg county office  |
| 06-01-08 | Form                          | -                    | <ul> <li>Deleted sample claim form showing NPI and Medicaid Provider ID</li> <li>Updated the following forms instructions to reflect May 23, 2008, deadline requiring NPI</li> </ul> |

| Date     | Section                       | Page(s)                   | Change   |
|----------|-------------------------------|---------------------------|--|
|          |                               |                           | only: DHHS Form 149, DHHS Form 152, DHHS<br>Form 153, DHHS Form 154  |
| 06-01-08 | Appendix 1                    | 30, 39, 42                | <ul> <li>Added new edit code 529</li> <li>Deleted NPI warning edits 578, 579, 580, 581, 582, 583, 692</li> </ul>   |
| 06-01-08 | TPL<br>Supplement             | -                         | Updated Example Dental Claim Form Reporting<br>Third-Party for Medicare Information to show NPI<br>only; change/removed sample entries for fields 8, 15,<br>23, and 49; and added a tooth number to line 4   |
| 05-01-08 | Managed<br>Care<br>Supplement | -                         | Revised supplement to include general policies and procedures effective May 1, 2008 and updated the SCDHHS-approved MCO contractors section  |
| 04-01-08 | 5                             | 8                         | Updated address and phone number for Dorchester County office  |
| 04-01-08 | Appendix 1                    | 4, 13, 20,<br>33          | Added new edit codes 062, 219, 339, 528  |
| 04-01-08 | TPL<br>Supplement             | 2<br>3, 8, 15<br>12<br>29 | <ul> <li>Updated reference to Medicaid card name</li> <li>Changed references to location of forms from Section 5 to Forms section</li> <li>Updated field numbers for occurrence codes on UB-04</li> <li>Replaced sample ADA form with more attractive version</li> </ul> |
| 03-01-08 | 1                             | 3-5<br>7                  | <ul> <li>Replaced sample Partners for Health Medicaid card with new Healthy Connections card and updated card information.</li> <li>Deleted information about location of supervising entities – requirements will be included in Section 2 where applicable</li> </ul>  |
| 03-01-08 | 3                             | 6-19<br>All               | <ul> <li>Updated NPI policy and form instructions to reflect March 1, 2008, deadline requiring NPI on claims for typical providers (with or without Medicaid legacy number).</li> <li>Standardized formatting</li> </ul>   |

| Date     | Section                       | Page(s)           | Change   |
|----------|-------------------------------|-------------------|--|
| 03-01-08 | Forms                         | -                 | Replaced Form 931 with new version dated January 2008  |
| 03-01-08 | Appendix 1                    | 59<br>70          | <ul> <li>Added edit code 808</li> <li>Revised edit code 943 description and status<br/>(from warning to active)</li> </ul>   |
| 03-01-08 | TPL<br>Supplement             | 9<br>21-22        | <ul> <li>Added information on carrier code "CAS" for open casualty cases</li> <li>Replaced Form 931 samples with new versions</li> </ul>   |
| 02-01-08 | 3                             | 9<br>27, 30<br>43 | <ul> <li>Corrected instructions for field 10b</li> <li>Standardized references to six-character legacy provider number</li> <li>Corrected mailing address for refunds</li> </ul> |
| 02-01-08 | 5                             | 1                 | Removed "including Partners for Health" from first paragraph   |
| 02-01-08 | Forms                         | -                 | Corrected mailing address for Medicaid Refunds<br>Form 205   |
| 01-01-08 | 5                             | 10                | Updated address for Lancaster County office  |
| 01-01-08 | Managed<br>Care<br>Supplement | 1 3               | <ul> <li>Removed PhyTrust from the list of MHNs</li> <li>Added Carolina Crescent to the list of MCOs</li> </ul>  |
| 11-01-07 | 5                             | 9, 10<br>10       | <ul> <li>Updated telephone numbers for Florence and<br/>Kershaw counties</li> <li>Updated Horry County address to 1601 11<sup>th</sup><br/>Ave., 1<sup>st</sup> Floor</li> </ul> |
| 11-01-07 | Appendix 1                    | All               | <ul> <li>Corrected ECF field numbers throughout edit resolution instructions</li> <li>Added new edit code 107</li> </ul>   |
| 11-01-07 | Appendix 2                    | All               | Updated list of carrier codes  |
| 10-01-07 | 1                             | 1-2<br>3          | <ul> <li>Removed PEP information</li> <li>Added information about managed care enrollment broker and Managed Care Supplement</li> </ul>  |

| Date     | Section           | Page(s)                | Change   |
|----------|-------------------|------------------------|--|
|          |                   | 4<br>12<br>15<br>25    | <ul> <li>Removed managed care sample cards (cards and other information will appear in the new Managed Care Supplement).</li> <li>Clarified that "days" refers to business days</li> <li>Clarified which sections of manual may contain PA information</li> <li>Expanded provider list under Program Integrity</li> </ul>  |
| 10-01-07 | 3                 | 11, 43                 | <ul><li>Removed PEP information</li><li>Added 90-day time limit for reversing refunds</li></ul>  |
| 10-01-07 | Appendix 1        | 26<br>38-40, 43,<br>70 | <ul> <li>Corrected description for edit code 502</li> <li>Added NPI warning edits 578-583, 692, 943</li> </ul>   |
| 10-01-07 | -                 | -                      | Added Managed Care Supplement  |
| 10-01-07 | TPL<br>Supplement | 15-17                  | <ul> <li>Added 90-day time limit for reversing refunds</li> <li>Added information on Part B timely filing schedule to explain which claims are pulled into Retro Medicare</li> </ul>   |
| 07-01-07 | 1                 | All                    | Revised policies and procedures throughout section   |
| 07-01-07 | Forms             | -                      | Updated DHHS Form 205  |
| 07-01-07 | Appendix 2        | -                      | Updated list of carrier codes  |
| 06-01-07 | 2                 | 1, 2, 3, 12            | Changed references to location of forms from "Section 5" to "Forms section"  |
| 06-01-07 | 3                 | -                      | Removed Time Restricted Supplement   |
| 06-01-07 | 3                 | All                    | <ul> <li>Updated form completion instructions for new CMS-1500 and Form 130 versions</li> <li>Updated ECF and RA descriptions</li> <li>Added information about National Provider Identifier</li> <li>Replaced Reference to Forms 110 and 120 with Form 115</li> <li>Clarified retroactive eligibility policy</li> <li>Updated ECF correction instructions</li> <li>Added CPT and HCPCS ordering information</li> </ul> |

| Date     | Section                          | Page(s)          | Change  |
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|          |                                  |                  | Made minor editorial changes throughout section   |
| 06-01-07 | 5                                | 3-4<br>6-8<br>12 | <ul> <li>Revised "Procurement of Forms" to address new CMS-1500 version and updated vendor information</li> <li>Added toll-free number for Berkeley, Charleston, and Darlington county offices</li> <li>Updated phone number for Oconee County</li> <li>Split forms and exhibits from Section 5 to create separate Forms section</li> </ul> |
| 06-01-07 | Forms                            | -                | <ul> <li>Updated DHHS forms to add National Provider Identifier field</li> <li>Updated sample claims to new CMS-1500 version</li> <li>Updated ECF and remits to new versions</li> </ul>   |
| 06-01-07 | Appendix 1                       | 1                | Updated list of edit codes  |
| 06-01-07 | TPL<br>Supplement                | All              | <ul> <li>Updated all sample forms and claims with new versions</li> <li>Updated form completion instructions to match new form versions</li> </ul>  |
| 05-01-07 | Appendix 1                       | -                | Updated list of edit codes  |
| 04-01-07 | 5                                | 8                | Updated phone number for Darlington county office   |
| 04-01-07 | Appendix 1                       | -                | Updated list of edit codes  |
| 04-01-07 | Appendix 2                       | -                | Updated list of carrier codes   |
| 04-01-07 | Time<br>Restricted<br>Supplement | -                | Updated date for mandatory use of revised CMS-1500  |
| 03-01-07 | 5                                | 6                | Updated Barnwell county office address  |
| 03-01-07 | Time<br>Restricted<br>Supplement | All              | Removed all references to NDC quantity and unit   |
| 03-01-07 | Appendix 1                       | -                | Updated list of edit codes  |

| Date     | Section           | Page(s)  | Change  |
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|          |                   |  |   |
| 02-01-07 | TPL<br>Supplement | 31-32  | Updated ECF Samples to show third payer line  |
| 01-01-07 | 3                 | -  | Added Time Restricted Supplement  |
| 01-01-07 | 5                 | -  | Added line "03" to sample ECF for the third payer declaration   |
| 01-01-07 | Appendix 1        | 9, 14  | Added Edit Codes 202, 203, 204, 301   |
| 01-01-07 | Appendix 2        | -  | Updated list of carrier codes   |
| 11-01-06 | 5                 | -  | Replaced Hospice Election Form (DHHS Form 149) with updated version   |
| 11-01-06 | 5                 | -  | Updated county office addresses   |
| 10-01-06 | 5                 | -  | Updated county office addresses   |
| 10-01-06 | Appendix 2        | -  | Updated list of carrier codes   |
| 09-01-06 | 5                 | -  | Updated county office addresses   |
| 09-01-06 | Appendix 1        | 10,11,13<br>15,17,18<br>22, 23, 24<br>26, 27, 28<br>29, 30, 31<br>32, 35, 36<br>39, 40, 41<br>42, 46, 47<br>48, 49, 50<br>52, 58, 60<br>61, 62, 63<br>66, 67 | <ul> <li>Updated CARCs for edit codes 504, 561, 562, 563, 636, 923, 940, 949</li> <li>Updated RARCs for edit codes 207, 208, 227, 234, 239, 263, 317, 369, 377, 421, 501, 504, 505, 507, 508, 515, 541, 545, 553, 564, 570, 672, 674, 709, 714, 719, 721, 722, 748, 749</li> <li>Updated resolutions for edit codes 761, 764, 765 768, 769, 771, 772, 773, 774</li> <li>Added new edit codes 518, 724</li> <li>Deleted edit code 777</li> </ul> |
| 08-01-06 | -                 | -  | Added TPL Supplement  |
| 08-01-06 | 5                 | -  | Updated Reasonable Effort Documentation form  |
| 07-01-06 | Appendix 1        | 23, 60, 61   | Updated resolution for edit codes 504, 923, 940   |

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| 07-01-06 | Appendix 2 | -        | Updated list of carrier codes   |
| 05-01-06 | Appendix 1 | 52       | Updated resolution for edit code 852  |
| 04-01-06 | Appendix 1 | 43       | Updated resolution for edit code 735  |
| 04-01-06 | Appendix 2 | 1        | Updated list of carrier codes   |
| 03-01-06 | 3          | 16<br>18 | Changed the Trading Partner Agreement (TPA) and the Companion Guides Web site references to www.dhhs.state.sc.us  Changed the Internet Evaluation required. |
|          |            | 23       | <ul> <li>Changed the Internet Explorer version required for the Web Tool to 6.0</li> <li>Added TPL indicators to the ECF field 4</li> </ul>                 |
|          |            | 23       | <ul> <li>description</li> <li>Added Injury Code indicators to the ECF field 5 description</li> </ul>  |
|          |            | 38       | Changed address name for refund checks (Form 205) from Division of Finance to Cash Receipts   |
| 03-01-06 | Appendix 1 | 60       | Changed resolution for edit code 925  |
| 02-01-06 | Appendix 1 | 41       | Changed resolution for edit code 721  |
| 01-01-06 | 5          | 1        | Updated Authorization Agreement for Electronic Funds Transfer   |
| 01-01-06 | 1          | 4, 5     | Removed SILVERxCARD sample and program description  |
| 01-01-06 | Appendix 2 | -        | Updated list of carrier codes   |
| 01-01-06 | Appendix 1 | 67       | Added edit code 935   |
| 12-01-05 | Appendix 1 | 70       | Added edit code 949   |
| 11-01-05 | 1          | 6, 7     | Removed "HIPAA" from names of S.C. Medicaid<br>Provider Outreach and S.C. Medicaid EDI Support<br>Center  |
| 11-01-05 | 3          | 6        | Changed verb tense under Procedural Coding and Diagnostic Codes   |

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| 11-01-05 | 3          | 13                           | Removed requirement for entering whole numbers for day or units in field 24G   |
| 11-01-05 | 3          | 17, 18, 32                   | Changed generic reference for the South Carolina<br>Medicaid Web-based Claims Submission Tool from<br>SCMWBCST to Web Tool   |
| 11-01-05 | 3          | 16                           | Changed Web site from www.scdhhshipaa.org to www.scmedicaidprovider.org  |
| 11-01-05 | 5          | 5-14                         | Updated list of DHHS county offices  |
| 10-01-05 | 5          | 5-14                         | Updated list of DHHS county offices  |
| 10-01-05 | Appendices | -                            | Made each appendix a separate file; moved Change<br>Control Record out of appendices to a separate file  |
| 09-01-05 | 2          | 6-7                          | Added information on retroactive eligibility to reflect Medicaid Bulletin dated July 1, 2005.  |
| 09-01-05 | 2          | 26-28                        | Added information on hospice beneficiaries entering a nursing facility from a hospital or the community.   |
| 09-01-05 | 3          | 7                            | Deleted place of service code 32.  |
| 09-01-05 | Appendix 2 | All                          | Updated lists of carrier codes   |
| 09-01-05 | Appendix 1 | 38, 64                       | Added edit codes 577 and 900   |
| 08-01-05 | 2, 3, 4, 5 | -                            | Updated manual to reflect Medicaid Bulletin dated May 19, 2005; revised sample CMS-1500 to show new procedure code.  |
| 08-01-05 | Appendix 1 | 62                           | Added edit code 868  |
| 07-01-05 | 3          | 2, 9, 10<br>17, 18, 27<br>28 | <ul> <li>Added description of new Web Tool features</li> <li>Removed instruction to attach EOB to paper claims</li> <li>Change MIVS zip code to 29211-9804 (from 29201)</li> </ul> |
| 07-01-05 | Appendix 2 | All                          | Updated lists of carrier codes   |

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| 03-02-05 | 5          | 10, 11  | Changed incorrect area codes for county offices in Saluda and Union to 864. |
| 03-01-05 | Appendices | All     | Added new edit codes and changed some resolutions.                          |
| 02-11-05 | 5          | 4       | Updated manual ordering information under Web<br>Address header             |